

**(for the U.S.A and Puerto Rico)**

Panasonic Professional Display Company  
Unit of Panasonic Corporation of  
North America  
One Panasonic Way 1F-10  
Secaucus, NJ 07094

**Panasonic Professional Flat Panel Display  
Limited Warranty**

Panasonic Professional Display Company. (referred to as "the Warrantor") will repair this product and all included accessories with new or refurbished parts, free of charge in the USA or Puerto Rico, of the original purchase in the event of a defect in materials or workmanship as follows:

Models or Parts	Part Warranty	Labor Warranty
Professional Flat Panel Display	2 Years	2 Years

On-site or carry-in service in the **USA and Puerto Rico** may be obtained during the warranty period by contacting Panasonic Professional Display Company Service toll free at 1-800-973-4390.

This warranty is extended only to the original purchaser and is non transferable. A purchase receipt or other proof of date of original purchase will be required before warranty service is rendered.

This warranty only covers failures due to defects in materials or workmanship, which occur during normal use. The warranty does not cover damage which occur in shipment, or failures which are caused by products not supplied by the warrantor, or failures which result from improper installation, set-up adjustments, improper

antenna, inadequate signal pickup, maladjustment of consumer controls, improper operation, power line surge, improper voltage supply, lighting damage, or service by anyone other than an authorized repair facility, or damage that is attributable to acts of God.

**LIMITS AND EXCLUSIONS**

There are no express warranties except as listed above.

THE WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGE TO DISCS) RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THE WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may have other rights, which vary from state to state.

If you have a problem with this product that is not handled to your satisfaction, then write the Consumer Affairs Department at the Company address indicated above.

In the USA and Puerto Rico  
FOR SERVICE  
CALL TOLL FREE  
1-800-973-4390

Panasonic Canada Inc.  
5770 Ambler Drive, Mississauga, Ontario L4W 2T3  
**LIMITED WARRANTY STATEMENT**

Panasonic Canada Inc. (also known as PCI) warrants this product to be free of defects in material and workmanship under normal use during the applicable warranty coverage period described below. PCI agrees to repair, or at its option, exchange, any part that becomes defective. However, the product must be purchased and serviced in Canada. The product or part that shows evidence of defect must be delivered prepaid or carried in to an authorized Panasonic Broadcast Service Center. This warranty does not cover shipping costs.

The warranty coverage period is one year for both parts and labour beginning with the date of original end user purchase, subject to the exceptions as stated below. Repaired or replacement parts supplied during the warranty coverage period carry the unexpired portion of the original warranty coverage period. Proof of product purchase is a condition of warranty service. The owner must produce the product purchase receipt or other satisfactory evidence of date of original purchase.

This warranty does not apply to external appearance items, such as handles, knobs, safety windows, etc. This warranty does not apply to any part, or parts, of the product, installed, altered, repaired or misused in any way that, in the opinion of PCI, affects the reliability of or detracts from the performance of the product.

For products requiring routine preventive maintenance, that maintenance must be performed in order to maintain warranty coverage.

Serial numbers that have been altered, defaced or removed void this warranty. This warranty does not cover replacements or repairs necessitated by loss or damage resulting from any cause beyond the control of PCI.

Marking or retained images (sometimes called "burn-in") resulting from the display of fixed images on video display products are not defects and are not covered under this warranty.

**THIS EXPRESS, LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL PANASONIC CANADA INC. BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES.**

In certain instances, some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, or the exclusion of implied warranties, so the above limitations and exclusions may not be applicable.

**WARRANTY COVERAGE PERIOD EXCEPTIONS**

Item	Parts	Labour
Video Tape	30 days—Replacement only (content not covered)	N/A
P2/SD Cards	(Content not covered)	N/A
Video Heads	1 year or 2,000 hrs. (prorated) Whichever comes first	1 year or 2,000 hrs. Whichever comes first
D5 Video heads	1 year or 1,000 hrs. Whichever comes first	1 year or 1,000 hrs. Whichever comes first
Maintenance Items	90 days	90 days
Colour Camera CCD Imaging Block	2 years	1 year
BT-H Series LCD Monitors	2 years	1 year
* DLP™ Projectors	3 years or 17,000 hrs. Whichever comes first	3 years or 17,000 hrs. Whichever comes first
* LCD Projectors above 2,500 ANSI Lumens	3 years or 2,500 hrs. Whichever comes first	3 years or 2,500 hrs. Whichever comes first.
* LCD Projectors below 2,500 ANSI Lumens	3 years or 1,500 hrs. Whichever comes first	3 years or 1,500 hrs. Whichever comes first
Projector Lamps	50% of the rated lamp life or 1 year. Whichever comes first	50% of the rated lamp life or 1 year. Whichever comes first.
103 inch Plasma displays	3 year (burn-in not covered)	3 year
Hard Drive Disk Unit	1 year plus balance (if any) of the original Manufacturer's Limited Warranty. (Content not covered)	1 year

- \* Dust, smoke, rental/staging environment and twenty-four/seven operation, dramatically decreases the interval between performances of routine preventive maintenance required to maintain this warranty coverage.

**Warranty Service**

If the product needs to be shipped for service, carefully pack (preferably in the original carton) and enclose a letter, detailing the complaint. Send prepaid and adequately insured to the local authorized Panasonic Service Centre in your area or to Panasonic Technical Support and Product Services Department, 5770 Ambler Drive, Mississauga, Ontario, L4W 2T3. Shipping to the latter location requires a return authorization before shipment. No liability is assumed for loss or damage to the product while in transit.